

Insync K9 Residential Training Contract

Date of Arrival

Date of departure

Name of Dog

Micro-chip

Breed

Gender

Colour

Name of Owner/Keeper

Address

Telephone

Email address

Name of contact whilst dog is being boarded

Address

Contact telephone numbers

Name of dog's veterinarian

Address

Medical History

Behavioural History

Health, welfare and exercise requirements

We treat all dogs that stay for residential training with the same love and care as our own. We are a small business that dedicates itself to providing quality trained dogs not quantity. We love training dogs in a happy and fun environment and your dog will enjoy his stay.

We understand that you may miss your dog during his training with us but do ask that you do not visit during his training unless previously agreed. This is to avoid unsettling him whilst he learns his new skills and behaviours.

Clients give permission for us to allow dogs to interact with other dogs during their dog's stay as well as allow the dog to be off lead as we see fit, knowing all potential risks this may involve.

You will be kept well up to date and informed as to his progress with emails, telephone calls, photos and videos, with a minimum update of twice per week.

I have read and agree with the above statement _____ Date _____

Vaccinations & health

All dogs that come for training must be fully vaccinated by a licensed veterinarian and free from disease and parasites. Owners must show documentation of current vaccinations and have a copy for our file. We will not accept a dog for training who has had any vaccines within fifteen (15) days. Any dog that has not received its full core vaccinations and kennel cough will not be accepted for a board and train program.

Dogs and their bedding must be free from parasites and be regularly treated for fleas, ticks and worms. An additional decontamination charge of £100 will be liable for any dog found to be infested.

I have read and agree with the above statement: _____ Date _____

Healthcare

At all times, we strive to provide the safest experience possible for all dogs in our care. In the unlikely event that an accident or illness occurs the owner will be immediately notified and details will be marked in the dog's file. In the event of accidental injury or illness, or if the state of the dog's health otherwise requires professional attention, we will engage the services of our veterinarian. In an emergency situation, the treatment cost of any accident occurring whilst your dog is in our care will be met by us. The financial burden for treatment of accident or illness to your dog whilst in our care will be sole responsibility of the owner. We recommend that clients have their own insurance for this circumstance.

I have read and agree with the above statement: _____ Date _____

Payment

I understand that payment of deposit is due at the time of sign up and is non refundable. We accept bank transfer. The remainder of the payment must be made at least 1 week prior to handover. Any other payment arrangements must be made prior to the start of the course.

I have read and agree with the above statement: _____ Date _____

Satisfaction

We are confident in the level of training we provide and have a long history of excellent recommendations and reviews. If you are not satisfied with your dog's behaviour or performance you must highlight this throughout the process to the trainer, prior to handover.

There will be no refund of a monetary nature given if client is not satisfied with services, but we will endeavour to make sure you are confident with how to handle your dog and maintain or build on behaviour.

Please note that as there are so many variables involved with training, that though we can guarantee we will work our absolute hardest, we make no guarantee as to results.

I have read and agree with the above statement: _____ Date _____

Voluntary Withdrawal

As the dog's legal owner you can withdraw them from residential training at any time. This something you should consider at length prior to enrolling your dog into residential training. Please bare in mind that we do not offer any refund, partial or whole, for this circumstance. We would however, be happy to discuss and arrange a different training option to the value of your payment as a goodwill gesture.

I have read and agree with the above statement: _____ Date _____

Dog is in training for:

Please detail the main points you would like us to work on during his stay. We will discuss these points and recommend an estimated time scale.

Due to being a small business and only having a small number of dogs in at any time, we offer a very personal service and get to know the dogs in our care very well. So we are fully informed about your dog to begin with, please describe your dog below by selecting the appropriate answer.

My dog is/has	Yes	No
Good in the car		
Destructive		
An escape artist		
Good off lead		
Good with children		
Easily frightened		
Separation anxiety		
Reactive with people		
Reactive with other dogs		
Aggressive with people		
Aggressive with other dogs		
Aggressive with other animals		
A bite history or court order		

Please write any other comments you think we may find useful below

Agreement

By signing and dating this agreement and the sections above I agree to abide by the terms and conditions within it.

I have read and agree with the above statement: _____ Date _____